American River College

- SPEECH 361: The Communication Experience (Coleman)

This course provides an introduction to basic skills and concepts necessary for effective communication in a variety of contexts. Topics include effective listening, facilitation of interpersonal relationships, conflict resolution, media communication, practical group experience, and public speaking.

- Front Matter
- 1: What is Communication?
- 2: Communication Apprehension
- 3: Verbal Codes
- 4: Nonverbal Communication
- 5: Effective Listening
6: Interpersonal Relationships

7: Intercultural Communication

8: Effective Public Speaking Strategies

9: Group Communication- Leadership, Roles and Problem Solving

10: Mass Communication

Back Matter