5.8: Summary

In this chapter, we explored intercultural and international communication, observing the wide range of differences across economic, legal, and management areas. It is a distinct challenge to work abroad, and we’ve discussed the international assignment, culture shock, and tips for success. Learning to maneuver the day to day tasks as well as trade, business, and legal issues in another country is difficult, but an awareness of the importance of group communication and its impact on our interactions is an important first step.

Review Questions

1. How would you describe a theory x manager’s actions?
2. How would you describe a theory y manager’s actions?
3. How would you recognize culture shock?
4. What are three steps you can take to prepare for a trip or living abroad?
5. What are the two common legal systems in the world? Please describe them.